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Customers are informed via PCN (Product Change Notification) about the following changes in advance:

Type of change			
Type of change	Modification of ports, e.g. plug (dimension, position, orientation)	I	1
	Firmware changes to the product (e.g. parameters, architecture, bugfixes, functionality)	I	2
	Modification of a material inside the camera housing with impact on product function (e.g. IR cut Filter)	I	3
	Modification of a material of the externally accessible camera housing (e.g. different camera housing material)	I	4
Process	Change of location: relocation of plants or parallel production of end products (e.g. plant change)	I	5
Other	Changes of certificates or conformities (e.g. CE, UL, RoHS)	I	6
	Changes of customer information matrix	I	7
Customization	Changes of features or properties that were contractually agreed with customer	A	8

I Customer must be informed in advance.
A Customer approval required