

# PRODUCT CHANGES

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**From:** Basler Product Management  
**Date:** July 7th, 2021  
**Subject:** Product discontinuation for microEnable IV GigE frame grabbers

## Reasons for discontinuation:

The microEnable IV GigE frame grabbers have been available on the market for more than 10 years.

Due to the fact that some components of these products have been discontinued by the manufacturer at short notice, we need to inform you about the discontinuation of these models.

However, due to the limited component availability, the discontinued GigE frame grabbers can only be manufactured in limited quantities. The availability is based on the remaining stock. Therefore, we kindly ask you to place your Last Time Buy orders as early as possible.

Unfortunately, there is no successor product available. We understand the challenges this discontinuation causes and will do our best to guide our customers along the way.

Accessories type: Frame grabber			
microEnable IV GigE frame grabbers			
Model	Last Time Buy Date	Last Ship Date	End of Product Support
microEnable IV AQ4-GE (SAP 2200000344)	We serve all orders on a first come first serve basis until end of inventory at Basler	31 <sup>st</sup> December 2021	After warranty expires (2 years after delivery)
microEnable IV AQ4-GPoE (SAP 108097)			
microEnable IV VQ4 (SAP 2200000346)			
microEnable IV VQ4-GPoE (SAP 108100)			

The discontinuation includes all custom microEnable IV GigE frame grabbers. For questions, concerning customized frame grabbers based on these models please contact your local sales representative.

Due to unexpected high demand, the availability of some models might be more critical than of others. Therefore, we kindly ask you to place your Last Time Buy orders in time as we process orders on a first come first serve basis.

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Any supply will be subject to Basler AG's capacity and resource constraints.  
Obligations beyond the final ship date will be limited to warranty support only.  
The supply of products will be subject to Basler's general terms and conditions of sale or any specific contractual terms agreed between the parties.  
Accessible at <http://www.baslerweb.com/terms-and-conditions>

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## **Basler AG**

Germany Headquarters  
Phone +49 4102 463-500  
Fax +49 4102 463-599  
[sales.europe@baslerweb.com](mailto:sales.europe@baslerweb.com)

USA  
Phone +1 610 280 0171  
Fax +1 610 280 7608  
[sales.usa@baslerweb.com](mailto:sales.usa@baslerweb.com)

Asia  
Phone +65 6367 1355  
Fax +65 6367 1255  
[sales.asia@baslerweb.com](mailto:sales.asia@baslerweb.com)

[www.baslerweb.com](http://www.baslerweb.com)