

PRODUCT CHANGES

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From: Basler Product Management
Date: August, 20th 2021
Subject: Withdrawal of Product Discontinuation for ace Cameras with MT9J mono Sensors

In our letter of July 26, 2021, we had informed you that due to delivery problems with certain sensors from onsemi (long delivery times and uncertain quantities), certain Basler camera models had to be discontinued.

Reasons for the withdrawal:

In response to customer feedback, we have made persistent efforts to improve the situation. Discussions at the highest management level led to the result that onsemi will provide additional quantities of the MT9J mono sensor. We are therefore able to offer these to our customers and thus withdraw the discontinuation of the affected ace camera models.

Nevertheless, the supply situation remains tight and we recommend switching to alternative models that are more readily available. There will be extended delivery times for the camera models because the overall supply situation is very tense due to the worldwide component crisis. Basler is therefore not only dependent on onsemi delivery times. In the attached letter, the company explains the current situation from its own point of view.

You can place your orders with us again as of now and we will do our best to supply you as soon as possible. The following camera models are in principle still available due to the withdrawal:

ace Classic Cameras	Alternatives
106702 acA3800-10gm - MT9J003	107408 acA4024-8gm - IMX226
107538 acA3800-10gm - MT9J003	107408 acA4024-8gm - IMX226
106536 acA3800-14um - MT9J003	107404 acA4024-29um - IMX226
107539 acA3800-14um - MT9J003	107404 acA4024-29um - IMX226

Order confirmations of products carrying the onsemi MT9J mono sensor may be changed. Due to the new situation, we are working intensively on new order confirmations and ask you to wait for them. Please rest assured that we will do our best to confirm and fulfill orders according to our terms and conditions.

For questions about customized cameras based on these models, please contact your local sales representative. Due to unexpected high demand, the availability of some models might be more critical than of others.

Basler AG

Germany Headquarters
Phone +49 4102 463-500
Fax +49 4102 463-599
sales.europe@baslerweb.com

USA
Phone +1 610 280 0171
Fax +1 610 280 7608
sales.usa@baslerweb.com

Asia
Phone +65 6367 1355
Fax +65 6367 1255
sales.asia@baslerweb.com

www.baslerweb.com