

PRODUCT CHANGE NOTIFICATION (PCN)



PCN Number: 04/2019
Title: New carrier version for ace U cameras
Product Family: ace U
Release date: March 28th, 2019
Contact: Basler Support
Type of Change:
 Miscellaneous **Firmware** **PC Software**
 Product design **Process**

Reason for Change

As a result of high market demand we evaluated a second source for carrier material to sustain supply of ace U camera models.

Change Description

Basler will switch the carrier supplier for all ace U models with GigE and USB interfaces, please see attached list. All other camera models are currently not effected.

Dimensions of the carrier remain unchanged.

With the change of the supplier we will also have a noticeable quality improvement. A different manufacturing process of the C-mount allows smother attachment of lenses. Secondly, the surface quality of the carrier will improve, so that the surface appears a little bit more shiny and lighter compared to the previous material.

Cameras with new carrier will appear first beginning of April 2019. Please check the individual launch dates for your desired camera model in the table below.

Basler AG

Europe, Middle East, Africa

Tel. +49 4102 463 515

Fax +49 4102 463 599

support.europe@baslerweb.com

www.baslerweb.com

The Americas

Tel. +1 610 280 0171

Fax +1 610 280 7608

support.usa@baslerweb.com

Asia-Pacific Region

Tel. +65 6367 1355

Fax +65 6367 1255

support.asia@baslerweb.com

PRODUCT CHANGE NOTIFICATION (PCN)



New ace U carrier with advanced thread design for smoother attachment of lenses.



Illustration of new carrier (left) in comparison to previous carrier (right).

Basler AG
Europe, Middle East, Africa

Tel. +49 4102 463 515
Fax +49 4102 463 599

support.europe@baslerweb.com

www.baslerweb.com

The Americas

Tel. +1 610 280 0171
Fax +1 610 280 7608

support.usa@baslerweb.com

Asia-Pacific Region

Tel. +65 6367 1355
Fax +65 6367 1255

support.asia@baslerweb.com

PRODUCT CHANGE NOTIFICATION (PCN)



Affected models and expected first production / shipping date

Model	Part Number	Revision	Production Date
<i>ace U GigE models</i>			
acA640-121gm	107739		04/2019
acA640-300gc	106751		Q3/2019
acA640-300gm	106750		Q3/2019
acA720-290gc	107651		04/2019
acA720-290gm	107650		04/2019
acA800-200gc	106767		Q3/2019
acA800-200gm	106766		Q3/2019
acA1300-75gc	106757		Q3/2019
acA1300-75gm	106755		Q3/2019
acA1440-73gc	107649		04/2019
acA1440-73gm	107647		04/2019
acA1920-40gc	106908		Q3/2019
acA1920-40gm	106907		Q3/2019
acA1920-48gc	107264		Q3/2019
acA1920-48gm	107263		Q3/2019
acA1920-50gc	106878		Q3/2019
acA1920-50gm	106877		Q3/2019
acA2040-35gc	107215		04/2019
acA2040-35gm	107214		04/2019
acA2440-20gc	107213		Q3/2019
acA2440-20gm	107212		Q3/2019
acA2500-20gc	107260		Q3/2019
acA2500-20gm	107259		Q3/2019
acA3088-16gc	107407		Q3/2019
acA3088-16gm	107406		Q3/2019
acA4024-8gc	107409		Q3/2019
acA4024-8gm	107408		Q3/2019
acA5472-5gc	107770		Q3/2019
acA5472-5gm	107769		Q3/2019
<i>ace U USB models</i>			
acA640-750uc	106749		Q3/2019
acA640-750um	106748		Q3/2019
acA720-520uc	107655		Q3/2019
acA720-520um	107654		Q3/2019
acA800-510uc	106765		Q3/2019
acA800-510um	106764		Q3/2019
acA1300-200uc	106754		Q3/2019

Basler AG
Europe, Middle East, Africa

Tel. +49 4102 463 515
Fax +49 4102 463 599

support.europe@baslerweb.com

www.baslerweb.com

The Americas

Tel. +1 610 280 0171
Fax +1 610 280 7608

support.usa@baslerweb.com

Asia-Pacific Region

Tel. +65 6367 1355
Fax +65 6367 1255

support.asia@baslerweb.com

PRODUCT CHANGE NOTIFICATION (PCN)



acA1300-200um	106752	Q3/2019
acA1440-220uc	107653	Q3/2019
acA1440-220um	107652	Q3/2019
acA1920-150uc	107262	Q3/2019
acA1920-150um	107261	Q3/2019
acA1920-155uc	106880	Q3/2019
acA1920-155um	106879	Q3/2019
acA1920-40uc	106910	Q3/2019
acA1920-40um	106909	Q3/2019
acA2040-120uc	107207	04/2019
acA2040-120um	107206	04/2019
acA2040-55uc	107211	04/2019
acA2040-55um	107210	04/2019
acA2440-35uc	107209	04/2019
acA2440-35um	107208	04/2019
acA2440-75uc	107205	04/2019
acA2440-75um	107204	04/2019
acA2500-60uc	107258	Q3/2019
acA2500-60um	107257	Q3/2019
acA3088-57uc	107403	Q3/2019
acA3088-57um	107402	Q3/2019
acA4024-29uc	107405	Q3/2019
acA4024-29um	107404	Q3/2019
acA5472-17uc	107772	04/2019
acA5472-17um	107771	04/2019

All customized cameras based on the same product model are affected, please contact the Basler Support for clarification.

Additional Information

Basler may make changes to specifications and product descriptions at any time, without notice. The information in this document is subject to change without notice.

There is no claim to exchange or update the stock or the delivered goods due to the PCN. This applies to customer inventories as well as Basler's own inventory. Also there is no claim to receive the old revision after change.

Basler AG
Europe, Middle East, Africa

Tel. +49 4102 463 515
Fax +49 4102 463 599

support.europe@baslerweb.com

www.baslerweb.com

The Americas

Tel. +1 610 280 0171
Fax +1 610 280 7608

support.usa@baslerweb.com

Asia-Pacific Region

Tel. +65 6367 1355
Fax +65 6367 1255

support.asia@baslerweb.com