# PRODUCT CHANGE NOTIFICATION (PCN)



| PCN Number:                | 11/2023                               |
|----------------------------|---------------------------------------|
| Title:                     | New carrier version for ace L cameras |
| Product Family:            | ace L                                 |
| Release date:              | 20 <sup>th</sup> December 2023        |
| Contact:                   | Basler Support                        |
| Type of Change:            |                                       |
| ⊠ Miscellaneous □ Firmware | PC Software                           |
| Product design Process     |                                       |

### **Reason for Change**

To increase the health and safety conditions and optimise the product supply chain, we will change our ace L carrier parts from aluminium milling carrier with nickel coating to zinc diecast carrier with chrome coating.

# **Change Description**

Basler will switch the carrier [Picture 1] for all ace L models with GigE and USB interfaces. Please see attached list [Table 2] for affected camera models. All other camera models are currently not affected.



Picture 1: Changed parts marked red

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The change of the carrier material has an impact on the weight [Table 1] and the overall colour impression of the ace L camera family.

|                         | ace L (old) | ace L (new) |  |
|-------------------------|-------------|-------------|--|
| Weight GigE             | 90g         | 150g        |  |
| Weight USB              | 80g         | 136g        |  |
| Table 1: Changed weight |             |             |  |

#### **Carrier and Coating Material**

The main material for the carrier will change from aluminium milling carrier with nickel coating to zinc diecast carrier material with chrome coating.

With the elimination of nickel as main coating material for ace L cameras, Basler will increase the health and safety conditions for people with a nickel contact allergy.

#### **Overall Colour Impression**

Due to the material change, the carrier parts will appear in a slightly different colour depending on the light conditions. The impression of the grey metallic is more intensive and the surface is smoother compared to the previous material. [Picture 2 and 3]



Picture 2: Colour impression of the materials

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Picture 3: New carrier (left) in comparison to previous carrier (right).

#### Mount Quality Improvement

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In addition to changing the production method, the quality of the mount is improved by adding a chamfer to the thread entrance. This allows a smoother attachment of lenses to the camera mount. [Picture 4]



Picture 4: New ace L front carrier with a chamfer at the thread entrance.

Cameras with new carrier will appear first in March 2024.

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# Affected models and expected first production / shipping date

| Model             | Part Number | Revision | Production Date |  |  |
|-------------------|-------------|----------|-----------------|--|--|
| ace L GigE models |             |          |                 |  |  |
| acA4112-8gm       | 107411      | 16       | March 2024      |  |  |
| acA4112-8gc       | 107412      | 16       | March 2024      |  |  |
| acA4096-11gm      | 107418      | 16       | March 2024      |  |  |
| acA4096-11gc      | 107419      | 16       | March 2024      |  |  |
| acA4112-8gmNPE    | 108759      | 06       | March 2024      |  |  |
| ace L USB models  |             |          |                 |  |  |
| acA4112-20um      | 107413      | 18       | March 2024      |  |  |
| acA4112-20uc      | 107414      | 18       | March 2024      |  |  |
| acA4112-30um      | 107416      | 18       | March 2024      |  |  |
| acA4112-30uc      | 107417      | 18       | March 2024      |  |  |
| acA4096-30um      | 107420      | 18       | March 2024      |  |  |
| acA4096-30uc      | 107421      | 18       | March 2024      |  |  |
| acA4096-40um      | 107422      | 18       | March 2024      |  |  |
| acA4096-40uc      | 107423      | 18       | March 2024      |  |  |

Table 2: Affected models

All customised cameras based on the same product model are affected, please contact the Basler Support for clarification.

# **Additional Information**

Basler may make changes to specifications and product descriptions at any time, without notice. The information in this document is subject to change without notice.

There is no claim to exchange or update the stock or the delivered goods due to the PCN. This applies to customer inventories as well as Basler's own inventory. Also there is no claim to receive the old revision after change.

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