

PCN Number: 04/2022
Title: Exchange of Getting Started Guide
Product Family: Ace 2
Release date: May 13, 2022
Contact: Basler Support
Type of Change:
 Miscellaneous **Firmware** **PC Software**
 Product design **Process**

Reason for Change

We continuously optimize our products and processes. For this reason we decided to optimize our Getting Started Guide. The Getting Started Guide is a letter where we explain how to get started with a camera. Until today it is enclosed in every box within which the camera is delivered.

This change will lead to a better quality of information for our customers by using our online product documentation. Furthermore, we avoid the usage of unnecessary paper which is often discarded. This takes us one step closer to less paper consumption in terms of sustainability.

Change Description

The Getting Started Guide which is enclosed within the box of each camera will be exchanged by an universal product inlay card.



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This card contains a CR-Code which gives you the possibility to access the full manual of the camera directly by a mobile device. In the manual you will find all information regarding how to get started with a camera and important safety instructions.

Affected models and expected first production / shipping date

Model	Part Number	Production/ Shipping Date
a2A1920-160umBAS - IMX392	107820	e/o Q2/2022
a2A1920-160ucBAS - IMX392	107821	e/o Q2/2022
a2A1920-51gmBAS - IMX392	107822	e/o Q2/2022
a2A1920-51gcBAS - IMX392	107823	e/o Q2/2022
a2A1920-160umPRO - IMX392	107961	e/o Q2/2022
a2A1920-160ucPRO - IMX392	107962	e/o Q2/2022
a2A1920-51gmPRO - IMX392	107963	e/o Q2/2022
a2A1920-51gcPRO - IMX392	107964	e/o Q2/2022
a2A3840-45umBAS - IMX334	108014	e/o Q2/2022
a2A3840-45ucBAS - IMX334	108015	e/o Q2/2022
a2A3840-13gmBAS - IMX334	108016	e/o Q2/2022
a2A3840-13gcBAS - IMX334	108017	e/o Q2/2022
a2A2590-60umBAS - IMX334ROI	108028	e/o Q2/2022
a2A2590-60ucBAS - IMX334ROI	108029	e/o Q2/2022
a2A2590-22gmBAS - IMX334ROI	108030	e/o Q2/2022
a2A2590-22gcBAS - IMX334ROI	108031	e/o Q2/2022
a2A3840-45umPRO - IMX334	108125	e/o Q2/2022
a2A3840-45ucPRO - IMX334	108126	e/o Q2/2022
a2A3840-13gmPRO - IMX334	108127	e/o Q2/2022
a2A3840-13gcPRO - IMX334	108128	e/o Q2/2022
a2A2590-60umPRO - IMX334ROI	108129	e/o Q2/2022
a2A2590-60ucPRO - IMX334ROI	108130	e/o Q2/2022
a2A2590-22gmPRO - IMX334ROI	108131	e/o Q2/2022
a2A2590-22gcPRO - IMX334ROI	108132	e/o Q2/2022

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PRODUCT CHANGE NOTIFICATION (PCN)



Model	Part Number	Production/ Shipping Date
a2A5328-15umBAS - IMX540	108115	e/o Q2/2022
a2A5328-15ucBAS - IMX540	108116	e/o Q2/2022
a2A5328-4gmBAS - IMX540	108117	e/o Q2/2022
a2A5328-4gcBAS - IMX540	108118	e/o Q2/2022
a2A5328-15umPRO - IMX540	108119	e/o Q2/2022
a2A5328-15ucPRO - IMX540	108120	e/o Q2/2022
a2A5328-4gmPRO - IMX540	108121	e/o Q2/2022
a2A5328-4gcPRO - IMX540	108122	e/o Q2/2022
a2A4504-18umBAS - IMX541	108161	e/o Q2/2022
a2A4504-18ucBAS - IMX541	108162	e/o Q2/2022
a2A4504-5gmBAS - IMX541	108163	e/o Q2/2022
a2A4504-5gcBAS - IMX541	108164	e/o Q2/2022
a2A4504-18umPRO - IMX541	108165	e/o Q2/2022
a2A4504-18ucPRO - IMX541	108166	e/o Q2/2022
a2A4504-5gmPRO - IMX541	108167	e/o Q2/2022
a2A4504-5gcPRO - IMX541	108168	e/o Q2/2022
a2A5320-23umBAS - IMX542	108171	e/o Q2/2022
a2A5320-23ucBAS - IMX542	108172	e/o Q2/2022
a2A5320-7gmBAS - IMX542	108173	e/o Q2/2022
a2A5320-7gcBAS - IMX542	108174	e/o Q2/2022
a2A5320-23umPRO - IMX542	108175	e/o Q2/2022
a2A5320-23ucPRO - IMX542	108176	e/o Q2/2022
a2A5320-7gmPRO - IMX542	108177	e/o Q2/2022
a2A5320-7gcPRO - IMX542	108178	e/o Q2/2022
a2A4096-30umBAS - IMX545	108408	e/o Q2/2022
a2A4096-30ucBAS - IMX545	108409	e/o Q2/2022
a2A4096-9gmBAS - IMX545	108410	e/o Q2/2022
a2A4096-9gcBAS - IMX545	108411	e/o Q2/2022
a2A2840-48umBAS - IMX546	108412	e/o Q2/2022
a2A2840-48ucBAS - IMX546	108413	e/o Q2/2022

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Model	Part Number	Production/ Shipping Date
a2A2840-14gmBAS - IMX546	108414	e/o Q2/2022
a2A2840-14gcBAS - IMX546	108415	e/o Q2/2022
a2A2448-75umBAS - IMX547	108416	e/o Q2/2022
a2A2448-75ucBAS - IMX547	108417	e/o Q2/2022
a2A2448-23gmBAS - IMX547	108418	e/o Q2/2022
a2A2448-23gcBAS - IMX547	108419	e/o Q2/2022
a2A4096-30umPRO - IMX545	108420	e/o Q2/2022
a2A4096-30ucPRO - IMX545	108421	e/o Q2/2022
a2A4096-9gmPRO - IMX545	108422	e/o Q2/2022
a2A4096-9gcPRO - IMX545	108423	e/o Q2/2022
a2A2840-48umPRO - IMX546	108424	e/o Q2/2022
a2A2840-48ucPRO - IMX546	108425	e/o Q2/2022
a2A2840-14gmPRO - IMX546	108426	e/o Q2/2022
a2A2840-14gcPRO - IMX546	108427	e/o Q2/2022
a2A2448-75umPRO - IMX547	108428	e/o Q2/2022
a2A2448-75ucPRO - IMX547	108429	e/o Q2/2022
a2A2448-23gmPRO - IMX547	108430	e/o Q2/2022
a2A2448-23gcPRO - IMX547	108431	e/o Q2/2022
a2A4200-12gmBAS - GMAX2509	108358	e/o Q2/2022
a2A4200-12gcBAS - GMAX2509	108359	e/o Q2/2022
a2A4200-12gmPRO - GMAX2509	108360	e/o Q2/2022
a2A4200-12gcPRO - GMAX2509	108361	e/o Q2/2022
a2A4200-40umBAS - GMAX2509	108362	e/o Q2/2022
a2A4200-40ucBAS - GMAX2509	108363	e/o Q2/2022
a2A4200-40umPRO - GMAX2509	108364	e/o Q2/2022
a2A4200-40ucPRO - GMAX2509	108365	e/o Q2/2022
a2A2600-20gmBAS - GMAX2505	108366	e/o Q2/2022
a2A2600-20gcBAS - GMAX2505	108367	e/o Q2/2022
a2A2600-20gmPRO - GMAX2505	108368	e/o Q2/2022
a2A2600-20gcPRO - GMAX2505	108369	e/o Q2/2022

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Model	Part Number	Production/ Shipping Date
a2A2600-64umBAS - GMAX2505	108370	e/o Q2/2022
a2A2600-64ucBAS - GMAX2505	108371	e/o Q2/2022
a2A2600-64umPRO - GMAX2505	108372	e/o Q2/2022
a2A2600-64ucPRO - GMAX2505	108373	e/o Q2/2022

Customized cameras based on the same product model might be affected, please contact the Basler Support for clarification.

Additional Information

Basler may make changes to specifications and product descriptions at any time, without notice. The information in this document is subject to change without notice.

There is no claim to exchange or update the stock or the delivered goods due to the PCN. This applies to customer inventories as well as Basler's own inventory. Also there is no claim to receive the old revision after change.

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