

# PRODUCT CHANGE NOTIFICATION (PCN)

**PCN Number:** 01/2023  
**Title:** Barcode Change on Product Packages  
**Product Family:** Basler cameras  
**Release date:** January 17th, 2023  
**Contact:** Basler Support  
**Type of Change:**  
 **Miscellaneous**    **Firmware**    **PC Software**  
 **Product design**    **Process**

## Reason for Change

We as Basler see the traceability of our cameras as very important and equip our cameras with a serial number on the camera itself and on the product outer package.

The label on the camera outer package lists the serial number in a barcode which is designed and used especially for internal automated processes. Due to important internal system adaptations Basler needs to change the content of the serial number barcode shortly. The following example shows a product package label with the affected barcode marked red:



We as Basler know about the importance of such an information and can imagine that you as our customer process this information inside your system as well. Therefore, we would like to inform you herewith about this change and advise you to familiarize your scanning system with the new content. The change will take place short term beginning calendar week 3 in January 2023.

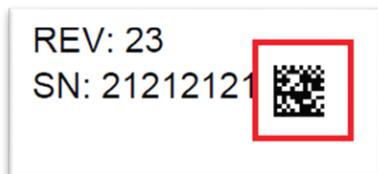
**Basler AG**  
**Europe, Middle East, Africa**  
Tel. +49 4102 463 515  
Fax +49 4102 463 599  
support.europe@baslerweb.com  
[www.baslerweb.com](http://www.baslerweb.com)

**The Americas**  
Tel. +1 610 280 0171  
Fax +1 610 280 7608  
support.usa@baslerweb.com

**Asia-Pacific Region**  
Tel. +65 6367 1355  
Fax +65 6367 1255  
support.asia@baslerweb.com

## Change Description

The content of the barcode for serial numbers on Basler product packages will be changed due to internal system adaptations.



The product serial numbers are still included, the exact content of the barcode changes as follows:

Type of product package	Content before	New content
Package barcode with one serial number = with only one camera	SERIAL.value + "\t"  <i>Comment: Before, every serial number ended with a tab.</i>	SERIAL.value;  <i>Comment: Starting from CW3 2023, the tab for single packages is removed.</i>
Package barcode with multiple serial numbers = labels on packages for trays / packages with multiple cameras	SERIAL.value + "\t"  <i>Comment: Before, every serial number ended with a tab. The tab was the placeholder between every new serial number listed.</i>	SERIAL.value + " ";  <i>Comment: Starting from CW3 2023, the tab as the placeholder between multiple serial numbers is replaced by a blank space. After every new serial value comes another blank space.</i>

## Affected models and expected first production date

All Basler cameras and packaging units which are equipped with Basler serial numbers are affected. Barcodes of customized camera models and packaging units of customized cameras are also affected and will be converted in the same way as standard products.

**Basler AG**  
**Europe, Middle East, Africa**  
 Tel. +49 4102 463 515  
 Fax +49 4102 463 599  
 support.europe@baslerweb.com  
 www.baslerweb.com

**The Americas**  
 Tel. +1 610 280 0171  
 Fax +1 610 280 7608  
 support.usa@baslerweb.com

**Asia-Pacific Region**  
 Tel. +65 6367 1355  
 Fax +65 6367 1255  
 support.asia@baslerweb.com

---

Every camera and packaging unit produced after calendar week 3 of January 2023 will be shipped out with the new serial number barcode.

The serial number on the camera itself does not change. Further customer specific barcodes on customer specific labels are also not affected.

## Additional Information

Basler may make changes to specifications and product descriptions at any time, without notice. The information in this document is subject to change without notice.

There is no claim to exchange or update the stock or the delivered goods due to the PCN. This applies to customer inventories as well as Basler's own inventory. Also there is no claim to receive the old revision after change.